

COVID-19 INFORMATION FOR INTERNATIONAL STUDENTS

This info sheet provides general information and recommendations in relation to the current COVID-19 situation in Austria. As things might change very rapidly, we cannot guarantee up-to-dateness and accuracy of the information provided; therefore make sure to **regularly check the current regulations on the relevant websites provided below and keep yourself updated**. Please also note that the information provided by the International Office does not replace legally binding requirements imposed by the Austrian government and is solely intended as an additional support for your better understanding.

Basic rules regarding the coronavirus (COVID-19)

- Wash your hands regularly with soap or a disinfectant
- No handshakes and no hugs
- Do not touch your eyes, nose or mouth
- Keep a distance of at least one metre
- Practise respiratory hygiene: cough or sneeze into a tissue or your bent elbow



Where do I have to wear a mask/face covering? *

- Public transport and taxis
- Pharmacies
- Services where keeping a minimum distance is not possible



* As of 14.09.2020 it is also mandatory to wear a mask/face covering in all closed spaces such as supermarkets, bakeries, banks, post offices, government offices, libraries, museums etc. Please consult <https://www.sozialministerium.at/Informationen-zum-Coronavirus/Coronavirus---Aktuelle-Ma%C3%9Fnahmen.html> (German only) for all the details.

What should I do if I feel ill? **

If you show COVID-19 symptoms:

- **Stay in your accommodation**
- Contact the owner
- Call the **Health Hotline 1450** (in German only)
- Do NOT go to the hospital or a doctor without an appointment!



**You can ask if it is possible to speak in English

Source: https://www.sozialministerium.at/dam/jcr:05fe3f2b-4bf2-40f1-b23c-55138b32435f/Corona-Flver-Tourismus_EN_pdfUA.pdf (accessed on 27.08.2020)

Further relevant links

Please note that the information in English provided by the Austrian government is limited. For more detailed information please consult also the German version of the websites listed below with the help of an online translator.

- ◆ Austrian Government: https://www.oesterreich.gv.at/en_public.html
- ◆ Austrian Federal Ministry for Social Affairs, Health, Care and Consumer Protection: <https://www.sozialministerium.at/en/Coronavirus.html>
- ◆ Austrian Corona Traffic Light System : <https://corona-ampel.gv.at/>
- ◆ Federal State of Carinthia: https://www.ktn.gv.at/Service/Coronavirus-COVID-19/Coronavirus_COVID_19_english
- ◆ AGES (Austrian Agency for Health and Nutrition): <https://www.ages.at/themen/krankheitserreger/coronavirus/> (German only)
- ◆ ÖIF (Österreichischer Integrationsfonds): <https://www.integrationsfonds.at/coronainfo/en/>

Students are strongly recommended to follow all updates regarding university operations at AAU:

www.aau.at/en/corona

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QUARANTINE

It could be that you need to undergo a quarantine period either upon entry to Austria or even during your stay in Klagenfurt. Whether you need to do a SARS-CoV-2 test and/or undergo a quarantine upon your arrival to Austria depends on the country of your current place of residence, country where you are staying at the moment or country you enter Austria from. More information can be found in the dedicated info sheet. To start, make sure to check the website of the [Austrian Embassy of reference](#). More information on the entry requirements can be also found on the website of the [Austrian Government](#) (German only).

Keep in mind that during a quarantine period you are not allowed to leave your accommodation, therefore make sure to have with you all essential things you might need during this time such as medication, mouth-nose protection, thermometer, hand disinfection, some money in cash (EUR), mobile phone and charger, laptop, internet connection. We also recommend that you inform your accommodation provider if you need to undergo a quarantine period.

Below you can find information to help you during this period.

The services listed below provide shipping/home delivery. We recommend that you pay for your purchases in advance to ensure contactless delivery. Please note that some of the websites we suggest might be available only in German, but you can use the translator function of your web browser.

Where to get food

- ◆ You can order grocery shopping from the supermarket chain BILLA at <https://www.billa.at/shop>
When you order make sure you select „Lieferservice“ to have your shopping delivered to you. The minimum order is EUR 40,-.
- ◆ You can order food from various restaurants in Klagenfurt through the delivery services Lieferando (<https://www.lieferando.at/>) or Mjam (<https://www.mjam.net/>).
- ◆ An initiative of the Red Cross together with the radio station Ö3 called „Team Österreich“ provides support in terms of shopping and getting medications if you have to undergo a period of quarantine. All you need to do is go on this website <https://www.teamoesterreich.at/nachbarschaftshilfe/>, select „Ich bin in Quarantäne“ and register to get help.

Where to get toiletries

- ◆ Most of the things you might need in the first days upon your arrival can be found at Bipa <https://www.bipa.at/bipa-online-shop> (free shipping from a minimum order of EUR 49,-) or
- ◆ DM <https://www.meindm.at/mein-dm/> (free shipping from a minimum order of EUR 49,- for registered users)

Where to buy kitchen utensils/bedding

- ◆ Ikea <https://www.ikea.com/at/de/> (shipping price from EUR 3,90)
- ◆ Unistarter <https://www.unistarter.at/home/en> (free delivery)
- ◆ Mömax <https://www.moemax.at/> (shipping starting from EUR 3,95)

Where to do a covid test in Carinthia

- ◆ PCR test for private persons <https://katinfo.ktn.gv.at/pcr-test-privat>

Further relevant links

- ◆ In case you need psychological support, you can contact Psychologische Studierendenberatung Klagenfurt <https://www.studierendenberatung.at/de/standorte/klagenfurt/ueberblick/>
- ◆ WHO <https://www.who.int/campaigns/connecting-the-world-to-combat-coronavirus/healthyathome/healthyathome---mental-health>