

COVID-19 INFORMATION FOR INTERNATIONAL STUDENTS

Quarantine

It could be that you need to undergo a quarantine period either upon [entry to Austria](#) or even during your stay in Klagenfurt. During quarantine you are not allowed to leave your accommodation, therefore make sure to have all essential things you might need during this time such as medication, mouth-nose protection, thermometer, hand disinfection, some money in cash (EUR), mobile phone and charger, laptop, internet connection. We also recommend that you inform your accommodation provider if you need to undergo a quarantine period.

Below you can find information to help you during this period. The services listed below provide shipping/home delivery. We recommend that you pay for your purchases in advance to ensure contactless delivery. Some of the websites we suggest might be available only in German, but you can use the translator function of your web browser.

Where to get food

- You can order groceries from the supermarket chain [BILLA](#); When you order make sure you select "Lieferservice" to have your shopping delivered to you. The minimum order value is EUR 40,-.
- You can order food from various restaurants in Klagenfurt through the delivery services [Lieferando](#) or [Mjam](#).
- An initiative of the Red Cross and the radio station Ö3 called "[Team Österreich](#)" provides support (shopping and getting medications) if you have to undergo a quarantine. All you need to do is go on the website, select "Ich bin in Quarantäne" and register to get help.

Where to get toiletries

- Bipa <https://www.bipa.at/bipa-online-shop>; DM <https://www.meindm.at/mein-dm/> (free delivery-minimum order value EUR 49,-)

Where to buy kitchen utensils/bedding

- Ikea <https://www.ikea.com/at/de/>; Mömax <https://www.moemax.at/> (shipping starting from EUR 3,90)
- Unistarter <https://www.unistarter.at/home/en> (free delivery)

Current measures

FFP2 masks are mandatory in medical facilities.

Further regional restrictions might be in place. [HERE](#) you can find more information (German only).

Additional relevant links

- Detailed information on the current measures — Sozialministerium: <https://www.sozialministerium.at/Informationen-zum-Coronavirus/Coronavirus---Aktuelle-Ma%C3%9Fnahmen.html> (German only)
- City of Klagenfurt (with information about testing and vaccination possibilities): <https://www.klagenfurt.at/service/covid-19.html> (German only)
- Austrian Official Travel Portal: <https://www.austria.info/en/service-and-facts/coronavirus-information>
- Austrian Integration Fund: <https://www.integrationsfonds.at/coronainfo/en/>
- Re-open Europe: <https://reopen.europa.eu/en/map/AUT/6001>
- Psychologische Studierendenberatung Klagenfurt for psychological support: <https://www.studierendenberatung.at/de/standorte/klagenfurt/ueberblick/>

Information on university operations at AAU can be found here: www.aau.at/en/corona